

Dispute & Appeals Procedure



Everyone at Petty Pool wants you to enjoy and achieve your course. We also want to make sure that you feel that you are treated fairly.

If you feel an assessment has not been done correctly or if you feel your result is unfair, you have the right to challenge the decision.

We can support you to follow the steps needed to make an appeal.

STEP 1

You can talk to the assessor about your worries.



STEP 2

If you are not happy with this, you can talk to the IQA or SMT.



STEP 3

If you are not happy with this, you can talk to City & Guilds or Pearson Edexcel. *You might have to pay for this.* If you wish to do this, ask Hazel /Mary for a full copy of City & Guilds Appeals & Disputes Procedure & they will help you.